



SEDIF

**your public
water supplier**

2025 edition



SEDIF

SERVICE PUBLIC DE L'EAU

WHO ARE WE ?

Created in 1923, the Syndicat des Eaux d'Île-de-France (SEDIF) is a public institution that provides drinking water to 4 million residents of the Île-de-France, making it France's largest drinking water public service. As the organising authority, project owner and full owner of all its facilities, SEDIF makes major decisions in an open manner for the benefit of its users.

SERVING	
4 million users	540 000 subscribers
133 subscribing communities across 7 departments	

PRODUCING	
3 main plants treating the water of the Seine, Marne and Oise rivers	755 000 cubic meters per day = 300 Olympic-size swimming pools
5 well plants treating underground waters	97 % of water produced from waterways

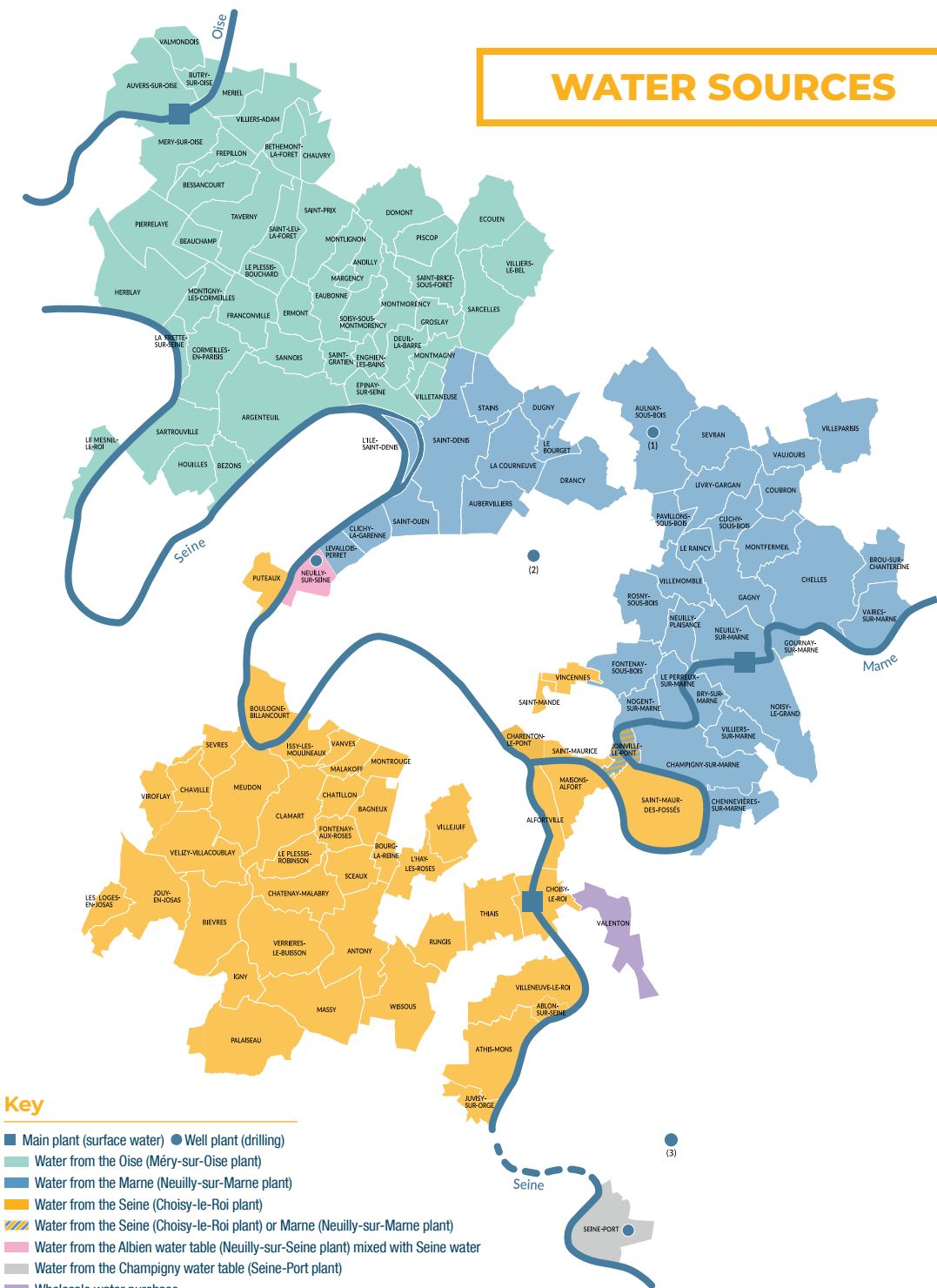
DISTRIBUTING		
91 reservoir tanks	43 pumping stations	Nearly 8 000 km of pipes
91.6 % of network performance		

MONITORING	
422 000 quality analysis per year	80 monitored parameters
Assumption of authority Resource management and monitoring	



Méry-sur-Oise plant (Val d'Oise).

WATER SOURCES



Key

- Main plant (surface water) ● Well plant (drilling)
 - Water from the Oise (Méry-sur-Oise plant)
 - Water from the Marne (Neuilly-sur-Marne plant)
 - Water from the Seine (Choisy-le-Roi plant)
 - Water from the Seine (Choisy-le-Roi plant) or Marne (Neuilly-sur-Marne plant)
 - Water from the Albien water table (Neuilly-sur-Seine plant) mixed with Seine water
 - Water from the Champigny water table (Seine-Port plant)
 - Wholesale water purchase
- (1) A section of the northern part of the town is partially served by the Aulnay-sous-Bois plant
- (2) Pantin well plant
- (3) Arvigny well plant (Savigny-le-Temple)

OUR INVESTMENTS

To remain innovative, SEDIF is going to set up a high-performance membrane filtration treatment stage within its 3 main plants by 2030/2032.

These extremely fine filtration water treatment method will allow for unprecedented water quality without any plastic residue.

The "Towards a purer, scale-free, chlorine-free water" project has two objectives :

- strengthening sanitary risk management by removing more micropollutants and PFAS
- improving user comfort with a softer, less chlorinated water.

This is the flagship project of the "Smart SEDIF" investment plan, set over several years.

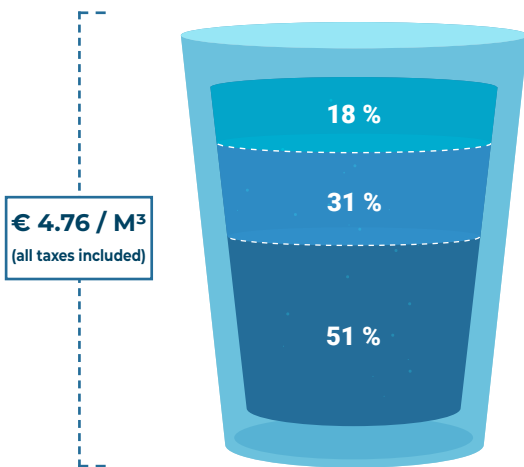
Key investment figures :

2.9 billion euros

of which **1.9 billion euros** for the SEDIF's assets and **1 billion euros** for the "Towards a purer, scale-free, chlorine-free water" project

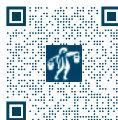
Over **200 investments**

WATER PRICING



Over the past 20 years, the share of drinking water equivalent to the SEDIF's service has seen the most moderate increase, well below inflation levels.

Reflecting the wishes of elected officials, SEDIF is able to keep prices under control for the benefits of its users thanks to concession management and strictly defined contract modalities



Track changes in water pricing at :
www.sedif.com

OUR PUBLIC SERVICE MISSIONS

1 ABSTRACTING

Extracting water from natural source

2 TREATING

Turning raw water into drinking water

3 TRANSPORTING

Delivering water from plants to reservoirs

As at 1 January 2025 - based on a standard consumption of 120 m³ a year

SOLIDARITY ACTIONS

SEDIF is aware of its responsibilities. In 2011, it created the Eau Solidaire (United Waters) program to support struggling users, helping them switch to eco-friendly habits and providing financial aid to pay their water bills or fees. A yearly budget of 2.5 million euros (equivalent to 1 % of water sales revenue) is allocated to the implementation of the program, which has helped nearly 70,000 families thus far.

Since 1986, SEDIF is also committed to international action to improve access to water in developing countries. It allocates 1.15 euro cent per cubic meter of water sold to cooperative actions in Africa and Asia, in partnership with NGOs. Since its inception, the Solidarité Eau (Water Solidarity) program has funded 50 million euros worth of actions and has benefited over 5 million people in some twenty countries.

ENVIRONMENTAL ACTIONS

Protecting the environment and biodiversity is a non-negotiable for SEDIF. Due to the very nature of its operations, it is directly dependent on the quality and quantity of water resources. Optimizing energy consumption and increasing the production of renewable energies, reducing greenhouse gas emissions and the use of resources, preserving water and biodiversity, adapting to climate change and ensuring access to water are the main areas of focus of the SEDIF's quality, environment and sustainability policy. Adopted in December 2024, the 2030 Climate, Water and Energy Plan provides a formal framework for these ambitions.

Find more information at <https://www.planclimat-sedif.com/>



Project funded by SEDIF in Madagascar.
Photo credit : Experts-Solidaires

4 DISTRIBUTING

Providing inhabitants with water 24/7

5 MONITORING

Controlling the sanitary quality of the water every step of the way

6 PRESERVING

Managing and preserving water resources (three aquifers and three waterways)



L'eau D'ÎLE-DE-FRANCE

**The SEDIF's mission as a public utility goes well beyond supplying water at the tap.
It also aims to :**

Be attentive to users by providing them with all the relevant information about the price and quality of the water, as well as services.

Keep them informed in case of service disruption and provide emergency assistance in the event of a prolonged water outage.

Raise awareness around water prevention.

Enjoy these features by downloading the "L'eau d'Île-de-France" app for free on :



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